

CAR RENTAL GENERAL TERMS AND CONDITIONS

PREAMBLE

These General Terms and Conditions of Rent (GT&C) and Annexes 1, 2 which are attached hereto and form an integral part thereof, provide full and clear information on the terms and conditions governing each Car Rental Contract between the Lessor and the Lessee, when using the Platform, either through the application for smartphones or at the Lessor's premises, and in any case using the IT tools under the Free 2 Move Rent identifying marks.

The Car Rental Offer, which is posted on the Platform and available on the smartphone application or provided to the Customer at the Lessor's premises, contains the specific terms and conditions of the Car rental, following the Customer's request, and if confirmed with the Reservation, are supplemented by these Rental General Terms and Conditions, and are valid, based on the provisions of the Car Rental Contract.

ARTICLE 1 DEFINITIONS

"Lessor's Premises or Free2Move Rent": the premises of the Lessor, or its representative, where car rental services are provided as described in the Rental Offer, based on these RGT&C.

"Customer": any natural or legal person who signs a car rental contract with the Lessor.

"Account": the personal interface of each Lessee on the Platform, accessible based on his/her identification details and password.

"General Terms of Rent" or "GT&C": the present General Terms and Conditions of Rent that govern the Car Rental Contract between the Lessor and the Lessee. The General Terms and Conditions of Rent are necessarily supplemented by the more specific terms of the Car Rental Offer and the Car Rental Reservation and apply as set out in the Car Rental Contract.

"Approved Driver": any driver mentioned in the Car Rental Contract who meets the conditions for driving the rented Car.

"Car Rental Contract or Rental Contract": the contract concluded for the rental of the Car between the Lessor and the Lessee, and the specific terms thereof, including the GT&C, following the Offer and the Reservation.

"Lessee": any natural or legal person, consumer, non-professional or professional who rents the Car described in the Rental Contract.

"Lessor": the independent legal entity, licensed to engage in the business of providing car rental services under the Free 2 Move Rent identifying marks, the identity and contact details of which are set out in the Offer, which provides the Car rental services described in the Offer.

"under the Free 2 Move Rent identifying marks": the right granted to the Lessor to commercially exploit the provision of car rental services under the **Free 2 Move Rent** Identifying Marks through the Platform and the IT tools under the **Free 2 Move Rent** Identifying Marks.

"Offer": the rental proposal made by the Lessor following a previous request by the Lessee, regarding the vehicle, its place of delivery and return, the dates and hours of rental, the

mileage as well as the price and any additional options. Each offer shall be subject to these GT&C.

“**Party(-ies)**”: separately or collectively the Lessor and the Lessee

“**Platform**”: the PSA Automobiles SA issuing platform, accessible at the following address: <https://rent.free2move.com/>, the corresponding Mobile Application and the IT solutions available at the Lessor’s Premises.

“**Reservation**”: the acceptance of the rental offer by the Lessee.

“**Free2Move Rent**”: the independent Lessor licensed to operate under the Free2Move Rent identifying marks.

“**User**”: any natural or legal person who has access to and browses the Platform.

“**Car**”: the car, with the keys, accessories, equipment, accompanying documents, accessories, etc., the rental terms and conditions of which are governed by these GT&C and the Rental Contract. The Car is described in the Offer.

ARTICLE 2 CONTRACTUAL FRAMEWORK

The contractual framework of the rental of a Car is reflected in the Contractual Documentation, which contains the Rental Contract and its specific terms and conditions, including these GT&C, based on the Offer and the Reservation on behalf of the Customer.

ARTICLE 3 PURPOSE

These GT&C are intended to provide full and clear information on the terms and conditions under which the Car Rental Contract between the Lessor and the Lessee is concluded and performed, including any authorised Car Drivers. These GT&C are supplemented by the Offer and Reservation of Customer and apply as set out in the Rental Contract.

ARTICLE 4 DURATION

4.1 Initial duration

The duration of the rental is specified in the Rental Contract and cannot exceed twenty-eight (28) days from the delivery of the Car to the Lessee. In the case of the use of the Car for more than twenty-eight (28) days, several successive Rental Contracts should be concluded with the Lessor. In case of several consecutive and continuous Rental Contracts, the Car must always be brought to the Lessor for inspection and checking of its condition at the end of each Rental Contract.

4.2 Renewal

The Lessee undertakes to inform the Lessor without delay of any event that makes it impossible to return the Car to the agreed place, date and time of delivery.

The Lessee who wishes to extend the term of the Car rental or cannot return the Car at the agreed day and/or delivery time, must, without delay, contact the Lessor, so that the Parties can agree to the renewal of the Contract.

If the Car is available for the new requested period, a new Contract (or, in case the Contract has a duration of less than twenty-eight (28) days, an amendment thereto) will be concluded

between the Parties with the terms and conditions in force at the time of signing, and will come into effect upon payment by the Lessee of the amounts due under the new Rental Contract.

If the Car is not available for the new requested period, the Lessee undertakes to return the Car to the place, on the date and at the time initially agreed upon. If other vehicles are available, the Lessee may make another Reservation.

The Lessee acknowledges that any lack of response from the Lessor does not constitute acceptance of the Lessee's request.

In the case of a mileage-based rental, any additional kilometres travelled by the Lessee on the agreed expiry date of the Rental Contract will be due and payable by the Lessee, regardless of whether a new Rental Contract is concluded for the same Car.

If the Lessee does not return the Car on time and at the place specified in the Rental Contract and has not, in the meantime, agreed on an extension with the Lessor, the Lessee is obliged to pay the rental fee due, plus VAT, for each additional day of delay, without excluding further compensation for any incidental and consequential damage. **THE LESSEE IS AWARE, ACKNOWLEDGES AND ACCEPTS THAT THE LESSOR IS ENTITLED TO DEDUCT THE AFOREMENTIONED RENTAL FEE DUE PER DAY OF DELAY FROM THE SECURITY DEPOSIT.**

THE LESSEE IS AWARE, ACKNOWLEDGES AND ACCEPTS THAT IN THE EVENT OF A BREACH OF ITS OBLIGATIONS REGARDING THE DUE AND TIMELY RETURN OF THE CAR AND THE ACCOMPANYING DOCUMENTS TO THE LESSOR, THE LATTER IS ENTITLED, IN ADDITION TO ITS CLAIMS DERIVING THEREFROM, TO ALSO SUE THE LESSEE FOR MISAPPROPRIATION OF THE CAR AND/OR MISUSE OF THE DOCUMENTS.

ARTICLE 5 RESERVATION

The User wishing to rent a Car must proceed to the following:

- **Reservation on the Platform <https://free2move.com/> and the corresponding Mobile Phone Application :**

Initially, the User must:

- indicate the place of delivery of the desired Car;
- enter the dates and times of delivery and return of the Car;
- select the Car he/she wishes to rent from the list of cars available.

Then, the User must:

- enter his/her personal information;
- find out about the options and/or equipment and, if he/she wishes to, make the relevant choice;
- testify that he/she meets all the terms and conditions and accepts them;
- verify all the information contained in the Offer;
- activate the Reservation by clicking on the relevant choice;
- proceed to the payment of the Reservation.

Once the Reservation is activated, the Platform sends to the Parties, without delay, an email confirming the Reservation to the registered email address.

- **Reservation at the premises of the Lessor:**

Initially, the User must:

- indicate to the operator the place of delivery of the desired Car;

- indicate to the operator the date and time of delivery of the Car;
- submit a request to receive various rental offers corresponding to the above criteria;
- select from the proposed rental offers, either immediately or after examining them;
- disclose his/her data to the operator and, where applicable, make the payment due;
- receive confirmation of the reservation by email.

ARTICLE 6 DOCUMENTS RELATING TO THE CAR AND THE PARTIES

Prior to the commencement of the Rental Period, the Lessee shall transmit to the Lessor, through his/her Account on the Platform, a copy of the documents requested in the Reservation and in particular:

- a copy of both sides of the valid driving licence and the valid identity card of the Lessee, so that all numbers and letters contained therein are clearly visible
- any other document required in the Rental Contract

The Lessee undertakes to “upload/load” the entire documents electronically in a legible form as soon as possible and at the latest upon delivery of the Car.

The Lessee certifies that these documents are true, valid, and not due to expire during the Reservation period and undertakes to inform the Lessor without delay for any change in the validity of these documents.

THE LESSEE IS AWARE, ACKNOWLEDGES AND AGREES THAT THE LESSOR MAY CANCEL THE RESERVATION IF THE REQUIRED DOCUMENTS ARE NOT COMPLETE OR MADE READILY AVAILABLE TO IT AT THE TIME SPECIFIED FOR THE CAR DELIVERY AND THAT ANY SUCH CANCELLATION SHALL NOT INVALIDATE THE PAYMENT OF THE RESERVATION NOR ENTITLE THE LESSEE TO COMPENSATION.

ARTICLE 7 DRIVERS(S) OF THE CAR

7.1 Lessee

Subject to the requirements set out in the Car Reservation, of which, and in the context of these GT&C, the Lessee has been fully and adequately informed and expressly consents, the validity of the Rental Contract is subject to the Lessee fulfilling at least the following:

- that prior to the date of delivery of the Car, he/she holds a valid driving licence in Greece:
 - with a date of issue of at least more than two (2) years for the categories of passenger vehicles mini, economy, compact and intermediate and for commercial vehicles with a volume of less than 14 m³;
 - with a date of issue of at least more than five (5) years for the categories of passenger vehicles “elite”, roadster, large roadster, sedan, luxe and large volume (over 14 m³) commercial vehicles;
- that he/she has reached the age of eighteen (18) in respect of the MDAE category where the rental is for the replacement of the Lessee’s Car parked in a Lessor’s workshop or the age twenty-one (21) in any other case;
- that he/she is the holder of a credit bank card issued by a legally operating and recognized bank in Greece or abroad, in his/her name or in the name of a legal entity lawfully represented;
- that he/she has not been in any way involved in a road accident with personal injuries for which he/she was responsible during the last three (3) years prior to the date of the Rental Contract, nor has he/she been fined, penalised or convicted

for drink or drug driving during the last three (3) years preceding the date of conclusion of the Rental Contract;

- that he/she has not violated the applicable Highway Code or caused damage with aggravating circumstances during the last three (3) years preceding the date of conclusion of the Rental Contract;
- that his/her driving licence has not been suspended for a period of six (6) months or more during the last five (5) years preceding the date of conclusion of the Rental Contract;
- that the driving licence has not been revoked or withdrawn;
- that he/she has been informed of the terms and conditions regarding the requested security deposit, has the means to pay it and consents to it and to the retention of amounts by the Lessor, as provided for in these GT&C
- that he has not rented any other vehicle from the Lessor during the Rental period.

7.2 Validity of the driving license

- If the driving licence has been issued by a state within the European Economic Area (European Union, Iceland, Liechtenstein, Iceland, Norway, Switzerland), the Lessee undertakes to upload a copy of the most recent licence issued by the competent authority of his/her country, without any additional documents.
- If the driving license has been issued in a version not supported by the Platform, its checking cannot be performed by the Platform. The Lessor's Customer Service Department will carry out the relevant check within 48 hours and will inform the Lessee on the result.
- In case the driving license has been issued by a state outside the EEA, the Lessee undertakes to verify the validity, to photograph and upload, using the special form for this purpose, on the website https://www.free2move.com/GR* no later than 48 hours preceding the delivery of the Car, the following documents:
 - a copy of a valid and effective driving licence
 - an official translation of said driving licence or a certified copy of a valid and effective international driving license, certified and recognised in Greece and/or in the EEA at the date of signing the Rental Contract.
 - a copy of the page of the Lessee's passport, indicating the visa for entry into the Greek territory, in order to verify the duration of the stay.
- If the Lessee holds a driving licence issued outside the EEA and is a student, he/she must, in addition to the above, provide the Lessor, no later than 48 hours before the Car's delivery, with a copy of a valid residence permit.
- If the Lessee holds a driving licence issued outside the EEA and is not a student, in addition to the aforementioned, he/she is also obliged to present to the Lessor, at the latest upon receipt of the Car's delivery, a certified copy of a valid residence permit and documentation to confirm that he/she has been in the Greek territory for less than 12 (twelve) months.

7.3 Additional Driver(s)

The Lessee may request that other additional driver(s), up to four (4), including the Lessee, be allowed to drive the Car, based on the Charges Table included in Annex 1.

Each additional driver is aware of these GT&C and agrees and accepts to meet the conditions laid down in the Lessee regarding the validity of the driving license and the other conditions set out in 7.1 and 7.2 above.

Any additional driver who has been accepted in writing by the Lessor, through the Platform, is aware that he/she must present, at the latest upon the Car's delivery, the originals of the

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*** Drivers whose driving license has been suspended/canceled due to driving under the influence of alcohol or drugs are excluded.**

driving license and his/her identity card that have been validated by the Lessor through the Platform.

7.4 New Driver

Each driver between the ages of 21 and 25 at the time of the Rental Contract shall be considered as a New Driver, and shall be charged with the additional New Driver fee, per rental day, provided for in the Charges Table included in Annex 1, which shall be paid upon delivery of the Car.

7.5 Specific provisions for Cars for which a driving license is not required

In the case of car rental for which a driving license is not required (e.g. Citroën AMI), and with the explicit exception that the rental is not allowed if the person holds a driving licence for either a car or a moped, but said licence has been suspended/cancelled due to driving under the influence of alcohol or prohibited substances, the rental of such vehicles is allowed to the following categories of Lessees:

- Drivers over 18 years old with a valid car driving licence
- Drivers over the age of 18 with a valid moped licence

ARTICLE 8. CAR

8.1 Car delivery

On the day and time of Car delivery, as provided in the Reservation, as well as on the date and time of its return, an inspection and recording of the parts of the Car is carried out by the Parties or their representative before and after each Rental.

This inspection is available through the User's Account. Unless otherwise indicated in the Offer or otherwise agreed on the spot, the Lessee is aware that it is the Lessee's responsibility to check the condition of the Car and to carry out the registration of parts in accordance with the instructions available in the Application.

This inspection also includes recording of the interior and exterior of the Car. The Lessee is obliged to take the minimum required number of photographs, which should be clear and show in detail every point of the interior and exterior of the Car. These photos must be taken and sent by the Lessee to the Lessor through the Platform.

The Lessee is aware, acknowledges and accepts that any damage to an area of the Car for which the photograph taken during the inspection is blurred, missing or taken from a long distance, will be charged to the Lessee.

In the event that the Lessee does not carry out the above inspection delivery of the Car (except in the case of force majeure), then the Lessee accepts that as inspection will be deemed the inspection carried out by the Lessor upon the return of the Car at the end of the last rental or use of the Car, or the inspection carried out by the Lessor or his representative before the rental to the Customer. In the latter case, the Lessee will be invoiced according to the Charges Table included in Annex 1.

The Parties agree that the photographs taken and sent under the aforementioned terms and conditions through the Platform constitute proof of the condition of the Car at the time of its return and delivery by the Lessee to the Lessor. Therefore, any photo that is blurry or that was taken without the camera being properly focused, or that does not provide conclusive evidence, so that it can be questioned and counter-proven, is excluded.

8.2 Use and maintenance

The Lessee warrants that only the holders of a driving licence who have been notified to and accepted by the Lessor will drive the Car, using it with the care of an average prudent driver, in accordance with the applicable laws and regulations and the provisions of the Contractual Documents of the Rental Contract.

The Lessee is responsible for the Car.

The Rentee or any authorised driver:

- can not use the Car off the road;
- can not use the Car to transport persons or goods for a fee;
- can not use the Car for driver training;
- can not use the Car to participate in speed races, endurance tests and maximum speed tests;
- can not drive the Car under the influence of alcohol (blood alcohol level above the legal limit) or any prohibited substance (drugs, medicines, etc.);
- can not use the Car to carry cargo or number of passengers exceeding the manufacturer's specifications;
- can not use the Car to transport any flammable, explosive or radioactive material (oils, mineral oils, etc.) that may cause damage to the Car or endanger its passengers and/or third parties, and in general public health and road safety;
- can not use the Car to push or tow another car;
- can not use the Car outside the Greek territory;
- can not sublease the Car;
- can not use the Car for driving in areas restricted to the public (military, air, etc.);
- can not use the Car with the intention of committing an offense or for purposes contrary to the applicable legislation, or as a means of committing criminal acts (indicatively smuggling, human beings trafficking, illegal transportation of immigrants, drugs, etc.);
- in general, the Lessee and any authorized driver are obliged to comply with the provisions of the Highway Code and to refrain from any unwise driving.
- The Lessee and any authorized driver undertake to keep the keys of the Car in their possession, to use the anti-theft device and to lock the Car and secure the circulation documents.

The Lessee is not allowed to carry a number of persons higher than that indicated on the Car circulation license.

Failure to comply with one or more of the above obligations, automatically results to the Lessee and to any additional authorised driver being fully and jointly and severally liable for any damage caused to the Car or third parties.

The Lessee acknowledges that smoking and the transport of animals are strictly prohibited within the Car.

Only the Lessee and any authorized additional drivers, in accordance with Article 7.3, may drive the Car during the Rental Contract. Failure to comply with this obligation shall automatically make the Lessee fully liable for any damage caused.

The Lessee and any authorised additional drivers pursuant to Article 7.3 undertake not to sublease the Car, to keep the keys of the Car with them and to use any locking and anti-theft devices available on the Car.

The Lessee and any additional authorised drivers, in accordance with Article 7.3, acknowledge that the insurance covers only the use of the Car in the Greek territory and that driving the Car outside the Greek territory is prohibited and excludes insurance coverage.

The Lessee and any additional authorized drivers undertake to use the Car with the same care as they use their own car and to take all necessary care during the Rental Period, in particular by regularly checking the level of all liquids required for the operation of the Car.

In case the Car needs to be repaired during the Rental period, the Lessee is obliged to notify the Lessor without delay. The Lessee acknowledges that any repairs carried out without the prior written consent of the Lessor will be borne exclusively by the Lessee, as well as any defects resulting from such repairs.

THE LESSOR RECOMMENDS THAT THE CLIENT AND ANY AUTHORISED DRIVER PAY ATTENTION TO THE SIZE OR WIDTH OF THE CAR (ESPECIALLY COMMERCIAL CARS). ANY USE OF THE CAR IN VIOLATION OF THIS ARTICLE SHALL RENDER THE CUSTOMER AND ANY AUTHORISED DRIVER JOINTLY AND SEVERALLY LIABLE FOR DIRECT AND INDIRECT DAMAGES, COSTS AND LEGAL EXPENSES ARISING THEREFROM.

8.3 Return

The Lessee and any additional authorized drivers, in accordance with Article 7.3, are obliged to return the Car in person at the latest on the day and time and at the place provided for in the Reservation and/or the Rental Contract. In the absence of a prior written agreement with the Lessor, the return of the Car by a person not mentioned in these GT&C, entails the obligation of the Lessee to pay compensation for administrative fees, in accordance with the Charges Table included in Annex 1.

Upon return of the Car, and in the absence of any other indication in the Reservation or messages received from the Platform and/or in the Rental Contract, the Lessee shall inspect the Car in the same way as provided for in the aforementioned Article 7.1.

If the Lessee does not carry out an inspection of the Car (except in case of force majeure), he/she accepts that the inspection of the Car be carried out by the Lessor or his/her representative. In such a case, the Lessee will be invoiced with the relevant fee listed in the Charges Table included in Annex 1.

When the inspection of the Car is carried out by the Lessor, it will be available in the Account no later than forty eight (48) hours after the return of the Car.

The Lessee undertakes to return the Car in the same condition as found during the inspection that was carried out upon delivery, accompanied by all its accessories (especially the safety accessories), the included documents, instructions and user manuals, which will be replaced at his/her own expense in case of destruction, loss or theft, in addition to the payment of compensation for administrative fees, according to the Charges Table included in Annex 1. THE LESSEE IS AWARE, ACKNOWLEDGES AND AGREES THAT THE LESSOR IS ENTITLED TO DEDUCT FROM THE SECURITY DEPOSIT THE AMOUNT OF SUCH COMPENSATION WITH A CORRESPONDING CHARGE TO THE LESSEE'S CREDIT CARD.

The Lessee acknowledges that the Car must be returned with the same amount of fuel or electric charge documented during the inspection carried out upon delivery, as well as in the same state of cleanliness. OTHERWISE, THE LESSEE IS AWARE, ACKNOWLEDGES AND AGREES THAT THE LESSOR IS ENTITLED TO CHARGE THE LESSEE THE FIXED AMOUNT CORRESPONDING TO THE COST OF REPAIR, REFUELLING OF THE CAR AND FOR ADMINISTRATIVE FEES, IN ACCORDANCE WITH THE CHARGES TABLE INCLUDED IN ANNEX 1, AND TO DEDUCT FROM THE SECURITY DEPOSIT SUCH

AMOUNTS WITH A CORRESPONDING CHARGE TO THE LESSEE'S CREDIT BANK CARD.

8.4 Support

The Car will receive assistance services in the following cases:

- Mechanical, electrical or electronic failure
- Battery failure
- Accident
- Fuel-related failure
- Loss of keys
- Blocking of keys inside the Car
- Drilling
- Fuel failure
- Attempted theft, theft, vandalism and fire
- Immobilisation of the Car by natural disaster
- Theft of keys

In the above cases, the Lessee must call the following telephone number: 210 6700760 or the Lessor's telephone number for Customers' service, as listed in the Rental Contract.

The provided assistance service will organize and take care of the damage or towing of the Car on the spot as follows:

- If the incident occurs within a radius of up to 50 km from the premises of the Lessor, where the Car is delivered: the Car is transported to the Lessor's premises.
- If the incident occurs at a distance of more than 50 km from the Lessor's premises, from where the Car is delivered: the Car is transported to the nearest authorised repairer in the network

Assistance will arrange the continuation of the journey of the Lessee and its passengers as follows:

- If the incident occurs within a radius of up to 50 km from the premises of the Lessor, where the Car is delivered: return by taxi to the Lessor's premises in order to provide the Lessee with another vehicle.
- If the incident occurs at a distance of more than 50 km from the premises of the Lessor, from where the Car is delivered::
 - Provision of a replacement vehicle of an equivalent category
 - If a vehicle is not immediately available for rent: providing a transport solution to the Lessor's premises, or the temporary destination by:
 - Taxi within 100 km or
 - train or airplane beyond that distance
 - and/or one overnight stay in a hotel until the time of opening of the Lessor's premises.

The above services are not provided cumulatively.

8.5 Peculiarities in case of 24/7 Car rental

Some cars can be rented, delivered and returned 24 hours a day, 7 days a week, without the Lessee having to make physical contact with the Lessor. These cars bear a special marking on the Platform.

For the purpose of renting such a vehicle, the Lessee must perform the following actions on the Platform:

- Enter the photo of the Lessee's identity document
- Enter the photo of the Lessee's driving license
- Enter a selfie of the Lessee
- Enter the Lessee's bank details. Only the holder of a credit bank card issued in the name of the Lessee by a recognized bank operating in Greece and abroad may rent such a Car type.

The above documents shall be checked by the Lessor on average within 2 hours. At the end of this check, the Lessee shall be informed, if necessary, that he/she may use the rented Car 24/7. Subsequently, the documents are registered in the Lessee's Account so that he/she does not need to re-register them for each new rental.

The Lessee must then make a reservation for each 24/7 Car Rental.

Upon registration of his/her driving license, the Lessee shall certify that it is valid and effective. In case of revocation or suspension of said driving license, the Lessee will not be able to rent a Car.

Additional drivers may be designated for 24/7 Car rental, provided that the following conditions are met:

- The additional driver(s) must complete the same steps in the Platform mentioned above for the Rentee and receive notice that they can use the 24/7 Car rental.
- At the time of the Reservation, the Lessee must notify the Lessor's Customer Service Centre via email of the identity details of the additional drivers.

In case of a 24/7 Car rental Reservation, 72 hours before the date and time of the rental commencement, the amount of the security deposit is committed through the Lessee's credit bank card from a recognized and legally operating bank in Greece or abroad. If the aforementioned recognised and legally operating bank in Greece or abroad declared by the Lessee refuses to commit the credit card, an email is sent to the Lessee to inform him/her about it, inviting him/her to take the necessary actions with his/her bank or to register another credit card.

Once the amount of the security deposit has been committed, the Lessee is asked to "download" the virtual key of the Car.

On the date and time of the commencement of the rental provided for in the Reservation, the Lessee goes to the parking lot of the Lessor provided for in the confirmation of the Reservation, and can unlock the 24/7 Car with the virtual key of the Car, which will have been "downloaded" via his/her mobile phone. He/She proceeds to inspect the Car and record it on his mobile phone. The physical keys to the 24/7 Car are inside the Car.

At the end of the Rental Period, the Lessee must return the Car on the date and time agreed upon and at the place where he/she received it at the commencement of the Rental Period. The Lessee must inspect the Car and record it on his mobile phone. The Rentee must also leave the physical keys in the Car and then lock it with the virtual key "downloaded" on his/her mobile phone. In case of difficulty in locking the Car, the Lessee must call the Customer Service of the Lessor.

In case of return of the 24/7 Car to a place other than the one from which it was originally delivered, and/or in case of return of the 24/7 Car without the physical keys in the Car, the Lessee is liable for a penalty of 1.500 euros per violation, without prejudice to any other right and compensation claims of the Lessor.

In the event that the place from which the 24/7 Car was originally picked up by the Lessee is no longer accessible for its return, the Lessee should call the Customer Service Department on the Platform and/or the Customer Service Department of the Lessor in order to receive proper guidance.

The Lessee is informed that the 24/7 Cars are geolocated by the Lessor and that, if necessary, the Lessor has the possibility to remotely activate or deactivate the immobilizer of the 24/7 Car and lock or unlock its doors.

ARTICLE 9. INSURANCE

Each Car rented by the Lessor is covered by fully comprehensive insurance, including compulsory third-party liability and own damage insurance, as specifically provided below, in accordance with current Greek legislation (Law No. 489/1976, as coded in the Presidential Decree 237/1986 and in force with the amendments thereof and Law No. 2496/1997 on insurance contracts). The insurance policy made available by the Lessor to the Lessee and any additional authorized drivers for review prior to the conclusion of the Rental Contract, specifically describes the circumstances and terms of the insurance coverage provided that apply to the Rental Contract.

9.1 DEFINITIONS

The following definitions are specifically set out in the insurance policy.

EXEMPTION

It is the amount with which the Lessee participates in the compensation and therefore burdens him/her. This amount is indicated in the Insurance Framework, if it is provided for benefits under the Car Insurance Plan and applies per occurrence.

COMPENSATION

The amount that the Insurance Company is obliged to pay, in accordance with the provisions of the insurance policy.

INSURED CAPITAL

The amount of compensation paid by the Insurance Company in the event of a covered risk, in accordance with the terms of the insurance policy.

INSURED PERSONS

The owner of the insured car, its legal owner, its driver and/or its passengers, if provided for in specific benefits under the insurance policy.

ACCIDENT

Any external, violent, sudden and unintentional occurrence, which can be proven to have occurred during the period of insurance coverage and which causes property damage, bodily injury or loss of life.

CAR

Any vehicle moving on the ground with wheels regardless of number, by means of mechanical power.

COMPANY

The Lessor's Insurance Company.

DAMAGE

An accidental/unforeseen event that directly causes damage to the insured car or third parties and is covered by the insurance policy.

MALICIOUS ACTS BY THIRD PARTIES

Malicious acts of third parties, and in particular the intentional acts of any person, committed either during stoppages, strikes, riots, civil commotion, public disorder in general, or in isolation with the purpose of vandalism or sabotage, but not including any act of terrorism.

COVERED (INSURANCE) RISK

The likelihood that an event listed in the Insurance Framework will occur during the insurance period and cause material damage or bodily injury to the insured car or to third parties, which are covered by the insurance policy.

TRANSFER OR INCREASE OF THE INSURANCE RISK

Any change relating to the car that increases the likelihood of any of the covered-insured risks occurring.

PERMANENT TOTAL/PARTIAL DISABILITY

Under the insurance policy, Permanent Total Disability can be considered at least one of the following exclusive cases:

- a) Total and permanent loss of use of two limbs or two eyes or one limb and one eye.
- b) Permanent and total paralysis or brain damage, i.e. permanent and total impairment of mental functions or sensorimotor tetraplegia.

Loss of use of an upper limb is considered to be the loss of use at least at arm level. Loss of use of a lower limb is considered to be the loss of use at least at thigh level.

Loss of eye use is considered to be total blindness. Any permanent disability, other than those designated as Permanent Total Disability, shall be considered as Permanent Partial Disability.

INSURANCE FRAMEWORK/CERTIFICATE

The Insurance Framework includes the details of the Policyholder/Insured, the car details, the Schedule, the insured funds, the exemptions, the start and end dates of the insurance coverage, and any special conditions based on the insurance policy.

INSURANCE PERIOD

The time interval between the date of entry into force of the insurance policy and its first annual anniversary, unless the insurance is concluded for a shorter or longer period, in which case the insurance period is understood as such period.

INSURANCE COVERAGE PERIOD

The time interval between the date of commencement and expiry of the insurance coverage.

CONTRACTING PARTY OR POLICYHOLDER

The natural or legal person with whom the insurance company concludes the insurance. Unless otherwise specified in the policy, the Policyholder and the Insured are the same person.

CURRENT COMMERCIAL VALUE

The cost of replacing the car with another car of the same make, model, age, mileage and condition as before the incident.

TERRORIST ACTIONS

Terrorist act means any act consisting of the use of force or violence and/or the threat of use of force or violence by any person (or group of persons) acting either autonomously or on behalf of or in association with any organisation(s) and which is (obviously) committed for political purposes, religious, ideological or similar purposes, including the intention of influencing any government and/or causing fear to citizens (who are subjected to or informed of it), as provided in the policy.

9.2 BENEFITS

The following benefits apply on the basis of the specifics mentioned in the insurance policy. The maximum of each benefit is indicated in the Insurance Framework.

THIRD-PARTY LIABILITY

Compensation is paid to third parties for physical injuries and property damage caused to them:

- When driving the car
- During transportation of the car, when it is inside a ferry.
- From the operation of the car as a tool
- From a fire started by the car.

Third parties are not considered to be the driver of the car that caused the accident, any person whose liability is covered by the insurance policy, the Policyholder and the legal representatives of a legal person who is insured or a company that has not acquired legal personality.

MATERIAL DAMAGE TO THE CAR

Compensation shall be paid up to the current commercial value of the car, if material damage is stolen or caused by:

Fire - Explosion - Terrorist Actions - Stoppages - Strikes

Compensation is paid for Material Damage by Fire or Explosion even if caused by lightning or during acts of terrorism, stoppages and strikes.

Total Theft

In case of Total Theft of the car, its current commercial value is compensated on the date of the theft, after the submission of a complaint against an unknown person to the Police Authority and the relevant statement to the Insurance Company in accordance with the insurance policy.

Partial Theft

Compensation is paid for the theft of parts of the insured car, up to their current market value. Specifically for theft of audio-visual systems and telecommunication devices, the total value paid cannot exceed the limit provided for in the insurance policy, unless it concerns factory equipment systems, in which case compensation is paid up to their current market value in accordance with the provisions of the insurance policy.

Compensation is also paid for damage caused to the car when attempting to remove its parts, with the maximum amount of compensation being their current market value.

Own Damage

Compensation shall be paid for damage caused to the car by:

- Collision
- Crash
- Course diversion
- Rolling over
- Fall
- Third-party malicious acts, irrespective of liability

Material Damages from Uninsured Vehicle

Compensation is paid for material damage caused to the car, in case it is involved in a traffic accident with an uninsured vehicle which is solely responsible for the incident. The maximum amount of compensation is indicated in the Insurance Framework.

Natural Phenomena

Damage to the car, at its current commercial value, caused by flood, windstorm, storm, earthquake, volcanic eruption or other natural disturbance is compensated. If coverage for natural phenomena, including hail, has been selected, in the Insurance Framework, Natural phenomena/Hail will be indicated.

Car Glass Breakage

The cost of replacing the glasses or the factory sunroof of the car is covered if they are damaged by any cause.

SERVICES

Roadside Assistance for Accident

Subject to the provisions for support services in these GT&C, in the event of a road accident in Greece and the car is immobilised, the insurance policy may cover the following:

- Sending a partner with a towed vehicle, who will take care of the accident procedures.
- Arranging the immediate transfer of the immobilised car to the workshop of the Lessor's choice. If, after a road accident in Greece, the car is not immobilised, a partner may be dispatched in a light vehicle to take care of the accident procedures.
- In case of travel, where the car is immobilised for more than 24 hours and the repair time is expected to exceed one (1) working day, a rental car of at least 1.1 cc may be provided for 24 hours within the next 15 days from the immobilisation of the car or, if the car is immobilised at a distance of more than 50 km from the place of residence, a ticket may be provided for the return and/or the passengers of the car to the place of permanent residence or to another destination of lesser cost by bus, train, boat or plane or, if the car is immobilised at a distance of more than 100 km from the place of residence, overnight care and coverage of the cost for two nights in a double room in a local hotel, up to the amount provided in the insurance policy for each night (without board).

- In case of injury and/or of the passengers of the car, depending on the seriousness of their state of health, coverage may be provided for their transport, by appropriate means, to the nearest hospital for secondary care. The cost of transport, per person and per accident, may not exceed the amount provided in the insurance policy. In addition, coverage may be provided for the costs of transporting the body of the deceased to the place of permanent residence, up to the amount provided in the insurance policy per person.
- Phone access can be provided on a daily basis for information on legal issues concerning the circulation of the insured car, its driving, its ownership or actions to be taken by the parties involved after a traffic accident. It is clarified that only information and direct information is provided and there is no obligation to any form of Legal Protection

PROTECTION

Legal Protection

The insurance policy may provide for legal protection for:

- The owner or legal occupant of the insured car, if he/she is involved in a car accident caused by a car while legally driving any car or is a passenger in a car or a pedestrian
- The driver of the insured car, if he/she is involved in a road accident while driving the insured car
- The passengers of the insured car, if they are involved in a road accident while riding in it, provided that their claims are not directed against the owner and/or driver of the insured car, by undertaking:
 - The compensation claim procedure for a road accident, if there is no liability
 - The defense in criminal courts in case of:
 - Road accident resulting in loss of life or injury
 - Road traffic violation
 - Road traffic violation with a risk of imprisonment, fines and penalties in excess of the amounts specified in the insurance policy and the procedure for applications for pardon, suspension, deferred enforcement of the penalty and payment facilities
 - In addition, the insurance policy may provide for:
 - Appeals to administrative authorities in case of suspension or restriction of the driving licence and/or removal of the licence plates of the insured car, as well as legal costs for their recovery, the preparation of pleadings and court proceedings for traffic offences with the risk of imprisonment, fines and penalties in excess of the limits provided for in the insurance policy.

For all the above cases, the insurance policy may provide for the payment of compensation up to the maximum amount indicated in the Insurance Framework, covering fees for:

- A lawyer, in accordance with the current scale of lawyer's fees collaborating with the Insurance Company. It is possible to appoint a lawyer of the insured person's choice, but without his/her fee exceeding the limits of the Athens Bar Association's scale of fees. In this case, the Insurance Company must be informed immediately.
- Legal costs, including the fees of investigators and experts, in accordance with the Insurance Company's scale of fees, provided that such costs have been approved.
- Legal fees of experts and bailiffs appointed by the court.
- Costs of witnesses and court decisions, according to the Courts schedule.
- Expenses and fees for appeals to administrative courts.
- Court costs of the opposing party awarded by the court against the insured person.

In the event of any dispute or conflict of interest between the Insurance Company and the Insured, the Insured has the right to resort to an arbitration procedure, without this excluding the right to appeal to the courts.

Personal Accident

It concerns the Driver and/or Owner of the insured car

In the event of an accident that occurs while the Driver and/or Owner is inside the insured car, the insurance policy may provide coverage for:

- **Loss of Life**, with payment of compensation to the beneficiaries of the deceased, if it occurs within one year from the date of the accident.

- **Permanent Total/Partial Disability**, with payment of compensation, if a bodily injury occurs which results in Permanent Total or Partial Disability within one year from the date of the accident.

In case of Permanent Partial Disability, a percentage is paid on the insured capital, as stated in the Insurance Framework of the insurance policy, depending on the degree of disability, according to the Percentages Table for Permanent Partial Disability.

The percentage of disability not listed in this Table is determined by the percentage of the closest disability.

In the event that more than one Permanent Partial Disability percentages occur, the sum of the respective percentages shall be paid.

It is understood that the final percentage cannot be more than 100% of the insured capital.

The total amount of compensation paid for all the above cases applies to the driver and/or owner of the insured car and is indicated in the Insurance Framework.

Medical Expenses

Compensation is paid for inpatient or outpatient care, if such expenses are incurred within one year from the date of the accident, in accordance with the specific provisions of the insurance policy.

These expenses relate to:

- Hospitalization (room and board)
- Attending physician's fee
- Surgeon's/anesthesiologist's fee
- Operating theatre expenses
- Therapies, medications, tests

The total amount of compensation paid for all the above cases applies to the driver and/or owner of the insured car and is indicated in the Insurance Framework.

• Daily Hospitalisation Allowance

In the event of hospitalisation due to the accident, the insurance policy may provide for the amount indicated in the Insurance Framework for each day of hospitalisation, up to a maximum of 30 days per year.

Percentages Table for Permanent Partial Disability

Upper limbs	
Total loss of arm or hand	60%
Total loss of shoulder movement	25%
Total loss of elbow movement	20%
Total loss of wrist movement	20%
Total loss of the thumb and index movement	30%
Total loss of three fingers (except thumb and index)	25%
Total loss of the thumb and one finger (not index)	25%
Total loss of the index and one finger (not thumb)	20%
Total loss of the thumb	20%
Total loss of the index	15%
Total loss of the middle finger or the annular or the little finger	10%
Total loss of the two aforementioned fingers	15%

*** Drivers whose driving license has been suspended/canceled due to driving under the influence of alcohol or drugs are excluded.**

Lower limbs	
Partial foot amputation with loss of all toes	30%
Total loss of tibia or foot	50%
Fracture of tibia or foot (without healing)	25%
Fracture of the patella (without healing)	20%
Fracture of the tarsus (without healing)	15%
Total loss of hip or knee movement	20%
Total loss of the big toe	5%
Total loss of a toe	3%
Leg discrepancy of at least 5 cm	15%

Other Body Parts	
Complete loss of vision in one eye or loss of vision in two eyes	25%
Total and incurable deafness of an ear	
Total and incurable deafness of both ears	15%
Fracture of lower jaw (without healing)	40%
Ankylosis of part of the spine with deformity	25%
Fracture of ribs with thoracic deformities and structural abnormalities	40%
	20%

The total amount of compensation paid is indicated in the Insurance Framework.

GEOGRAPHICAL LIMITS

All benefits are valid in Greece.

PROVIDED COVERAGE

	INDICATIVE INSURED CAPITAL MAXIMUM LIMITS (€)
THIRD-PARTY LIABILITY: BODILY INJURIES	1,300,000.00
THIRD-PARTY LIABILITY: MATERIAL DAMAGE	1,300,000.00
PERSONAL ACCIDENT INSURANCE	15,000.00
Daily hospitalization allowance € 15/ Medical expenses € 300	
LEGAL EXPENSES INSURANCE	3,000.00
OWN DAMAGE OF AN INSURED VEHICLE, EXEMPTION BY ACCIDENT depending on the type of car	
CAR GLASS BREAKAGE INSURANCE (AT FIRST RISK)	1,800.00
INSURANCE AGAINST NATURAL PHENOMENA/HAIL	Depending on the value of the
INSURANCE OF A COVERED VEHICLE AGAINST FIRE	Car
INSURANCE AGAINST TOTAL/PARTIAL THEFT OF A VEHICLE	100,000.00
INSURANCE OF A COVERED VEHICLE AGAINST AN UNINSURED VEHICLE	VALID
ROADSIDE ASSISTANCE AFTER AN ACCIDENT –	

ARTICLE 10. VALUATION AND COMPENSATION ARRANGEMENTS

Any damage found upon return of the Car is subject to an assessment with the assistance of a costing instrument called an “expert” or on the basis of a repair invoice. The Customer or any Authorised Driver may carry out, at his/her own expense, his/her own valuation. Such valuation may be carried out solely on the basis of the data used for the valuation, excluding the immobilisation of the Car for this purpose, unless the immobilisation costs, which will correspond at least to the rental fee of the Car according to the Charges Table applicable during the period of immobilisation, are covered by the Customer or the authorised Driver.

In order to validly dispute the result of the costing, the Customer or any authorised Driver must inform the Lessor in writing within the next seven (7) calendar days after the notification of the costing, of its intention to carry out its own valuation. The Lessor will send to the Lessee the photos that allow a remote valuation to be carried out.

Unless there is a contrary valuation, the parties agree that the valuation of the losses is final and expressly acknowledge that it shall be binding upon them and shall constitute a valid agreement between them as to the amount of compensation.

The Customer expressly agrees to compensate the Lessor for the monetary amount of the damage to the rented Car, up to the amount borne by the Customer.

ARTICLE 11. FINANCIAL TERMS

11.1 Price

The price for each rental (Rental Fee) varies depending on various criteria, such as the type of Car, location, time and the Lessee’s choices. The amount of the Rental Fee is indicated in the Offer relating to the Car and is valid for as long as the Car is Reserved electronically or at the Lessor’s premises.

The amount of each Reservation constitutes the rental fee and is the sole responsibility of the Lessee. The amount of each Reservation is indicated including all taxes.

The invoice will be available electronically to the Lessee in his/her Account, from the moment of receipt of the due payment.

11.2 Additional charges

The Lessee acknowledges and accepts that the Lessor may withhold a temporary compensation amount, for possible losses, from the credit bank card of the Lessee concerned in case of non-compliance by the latter with certain obligations under the GT&C and the Rental Contract. The amount of such compensations is indicated in the Charges Table included in Annex 2.

11.3 Terms of payment

The Lessee is informed that the payment shall be made exclusively through an online charge of the bank credit card, issued in the name of the Lessee by a recognized bank that operates legally in Greece or abroad, unless otherwise specifically agreed between the Lessee and the Lessor. The Platform does not accept debit cards (in particular Visa Electron, MasterCard Maestro), electronic cards (virtual) and prepaid cards.

Except in the case of reservation on behalf of a third party on the basis of a previous written agreement of the , the acknowledges that he/she is:

- the person making the Car Reservation and concluding the Rental Contract
- the holder of the required documents and the credit bank card used for the online payment.

THE LESSEE ACCEPTS AND AUTHORISES THE LESSOR TO CHARGE THE LESSEE'S CREDIT BANK CARD WITH ANY AMOUNT RELATING TO THE PERFORMANCE OF THE RENTAL CONTRACT, INCLUDING WITH ANY FIXED CHARGES PROVIDED FOR IN THE EVENT OF FAILURE TO PERFORM THE RENTAL CONTRACT AND THE AMOUNTS OF EXEMPTION IN CASE OF INSURANCE COMPENSATION, AS SUCH CHARGES ARE INDICATED IN THE CHARGES TABLE INCLUDED IN ANNEX 2.

11.4 Security Deposit

To ensure the proper fulfilment of the Lessee'S obligations, the Lessee is informed that, within seventy-two (72) hours before delivery of the Car and at the latest at the time of the Car delivery, the possibility of pledging a security deposit through the bank card of which the Lessee is the legal holder must be available to the Lessor throughout the duration of the Rental Contract.

The amount of the security deposit varies depending on the category of the Car and is specified in the Charges Table included in Annex 2. The Lessee undertakes to have the appropriate credit limit and the approval of his/her bank for the amount required to be committed for the conclusion of the Rental Contract.

In case the payment of the security deposit is not approved by the Lessee's bank, the Platform informs the Lessee by email to confirm the approval by the Lessee's bank. The Lessee may make a new request for freezing the amount of the security deposit with the same card or other credit bank card of which he/she is a legal holder. The Reservation is automatically cancelled without compensation to the Lessee, due to the Lessee's fault, in the event that none of the attempts to commit the amount of the security deposit is not achieved at least within twenty-four (24) hours prior to the delivery of the Car (Rental). In such a case, the Lessee acknowledges and accepts that a charge in the form of compensation for administrative fees may be withheld from his/her credit card. The amount of such compensation is indicated in the Charges Table included in Annex 2.

The amount of the security deposit that is committed by the Lessee's credit card throughout the duration of the Rental Agreement and for ten (10) working days after the return of the Car to the Lessor, is intended to ensure the proper performance of the Lessee's obligations and to cover in particular, but not limited to, any repairs to the Car and its parts, penalties/compensation for breach of the terms of the Rental Contract, expert's fees, insurance exemptions, filing fees and any amount of compensation for damages

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*** Drivers whose driving license has been suspended/canceled due to driving under the influence of alcohol or drugs are excluded.**

caused, whether intentionally or unintentionally, by the Lessee to the Car, a third party or the Lessor during the Rental Contract. The Lessee acknowledges and accepts that any release of the security deposit amount due to the expiry of the 10 working days after the return of the Car does not release the Lessee and any authorised driver from their joint and several liability to fully indemnify the Lessor for any damage caused to the Car, a third party or the Lessor during the Rental Contract, which became known to the Lessor after the release of the security deposit.

ARTICLE 12. CANCELLATION OF THE RESERVATION

If the Lessee enters into a contract with the Lessor, in his capacity as a consumer, it is specified that in this case, the normally prescribed right of withdrawal in distance contracts does not apply, since it is an activity related to the provision of car rental services with a certain date of implementation, which implies a reservation of capacity, therefore falling within the scope of Article 3ib, point ib) of Law No. 2251/1994 on consumer protection, as amended.

Consequently, in the event of cancellation of the Rental Contract by the Lessee:

- more than forty-eight (48) hours before the agreed delivery date of the Car, the Lessor must return to the Lessee the full amount (100%) of the rental fee
- less than forty-eight (48) hours before the agreed delivery date of the Car, the Lessor will not reimburse the Lessee for any amount of the rental fee.

If the Lessee does not receive the Car within 12 hours from the time of delivery agreed in the Rental Contract, this Contract shall be deemed to have been canceled through the Lessee's fault, with the explicit indication that the Lessor will not reimburse the Lessee the amount of the rental fee. The Car will be available for rent again and the Lessor will be entitled to rent it to any other lessee.

THE LESSEE ACKNOWLEDGES THAT THE PRESENT TERMS OF NON-REFUND OF THE RENTAL FEE PAID BY THE LESSOR ARE APPLICABLE IN ANY CASE OF CANCELLATION OF THE RENTAL CONTRACT FOR REASONS ATTRIBUTABLE TO THE LESSEE, I.E. FOR GOOD CAUSE ATTRIBUTABLE TO THE LESSEE (SUCH AS, IN PARTICULAR, FAILURE TO SUBMIT THE ADMINISTRATIVE DOCUMENTS REQUIRED FOR THE RENTAL CONTRACT IN TIME, INABILITY TO COMMIT THE AMOUNT OF THE SECURITY DEPOSIT).

In case of unavailability of the Car for which the Lessee has specifically made a Reservation, the Lessor undertakes to inform the Lessee as soon as possible and to propose another Car of the same or a higher category available on the Platform for the days and duration of the Rental Contract.

ARTICLE 13. LIABILITY OF THE LESSEE IN CASE OF BREACH

The Lessee accepts that the Lessor is not liable for any incidental and consequential damage to the Lessee or a third party (human or animal) during the Rental Contract and that no claim can be brought against the Lessor for the above cause, including any liability of the Lessor for any loss, theft or destruction of any property of the Lessee or others in the Car during the Rental Contract or after the return of the vehicle.

The Lessee shall be held liable for any violations of the Highway Code during the Rental Contract.

The Lessee undertakes to report any violation of the applicable legislation committed while the Car is under his/her custody or possession.

The Lessee is informed that the Lessor or any third-party agent thereof will carry out any necessary procedure in order to ensure that the Lessee who has custody of the Car at the time the violation was committed, will assume responsibility for his/her actions.

For any violation of the Highway Code that the Lessee commits with the Car during the Rental Contract, the amount of the relevant fine will be systematically deducted from the amount of the security deposit that has been blocked on the Lessee's credit bank card, as well as an amount for administrative fees of the file that will be opened for this purpose, as specifically mentioned in the Charges Table included in Annex 1.

ARTICLE 14. PERSONAL DATA

The Lessee and any additional authorized driver acknowledges that the personal data collected at the conclusion of the Rental Contract have been submitted by him/her and are intended for processing and execution of the Rental Contract by the Lessor. If the required personal data is not provided by the Lessee and any additional authorized driver, the conclusion and performance of the Rental Contract becomes impossible.

Such data may be disclosed to any subcontractor or service provider of the Lessor involved in the administration or performance of this Rental Contract.

According to the General Data Protection Regulation 2016/679, dated 27.4.2016, and the relevant Greek legislation (Law No. 4624/2019, as in force), the Lessee and any Authorized Driver has the right to access, correct, delete, limit the processing, portability, as well as, if applicable, object to the processing of their personal data. The Lessee and any Authorized Driver may also provide the Lessor with relevant instructions regarding the fate of their information after death.

The Lessee and any Authorized Drivers may exercise their rights by a simple request submitted to the Lessor, using the details listed in the rental Offer.

At any time, the Lessee may object to his being notified by telephone

The Lessor reserves the right to disclose personal data of the Lessee and any additional authorized driver, if required to do so by law, by the competent governmental or administrative authorities or law enforcement agencies.

The Lessor may need to transmit personal data to recipients located outside the European Economic Area (EEA). Such transmissions shall be protected by the transmission mechanisms which are in compliance with the Personal Data Regulation in force.

The duration of the retention of personal data shall be determined on the basis of the following criteria:

- the data is stored for the necessary duration of management and execution of the Rental Contract, in accordance with the law, for as long as the Lessor maintains a commercial relationship with the Lessee.
- The personal data is then archived for the duration of the limitation period.
- They are then anonymized or deleted.

ARTICLE 15. GOVERNING LAW - DISPUTE RESOLUTION

The Car Rental Contract, including these GT&C, is governed by Greek law.

In the event of a dispute, the courts of Athens shall have exclusive jurisdiction.

ANNEX 1

DESCRIPTION OF CHARGES	MAXIMUM CHARGE RATES
Additional kilometres than those included in the rental. Charge per kilometre	Charge in accordance with the terms of the Rental Contract
Level 1 washing (interior and exterior)	€ 30
Level 2 washing (deep inside and outside washing)	€ 90
Fees for the management of traffic violations/parking, etc	€ 35
Charge for non-compliance with the no-smoking rule inside the car	€ 100
Fuel supply management fee	€ 20 + the applicable price per litre based on a petrol station receipt
Inventory missing or not in conformity/ Inventory not carried out due to the Lessee's fault/ Inventory not transmitted within 24 hours	€ 150
Return delayed 60 minutes	Additional day price according to current price list
Additional Driver charge	€ 10
Young Driver charge	€15/day
"NO SHOW" customer charge	€ 60
ADDITIONAL EQUIPMENT/ACCESSORIES	
Baby seat	€ 8
In case of loss or theft of the baby seat	€ 200
Snow chains/snow blankets	€ 8
In case of loss or damage to the snow chains/snow blankets	€ 160
Roof box	€ 60
Loss or theft of luggage box (roof rails included)	€ 510
Roof rails or rack	€ 10
Loss or theft of roof rack	€ 200
Theft management file expenses	€ 50
Bike rack (including towbar)	€ 55.20/day (max € 276 per Rental Contract)
In case of loss of or theft of bike rack and towing hook	€ 55.20/day (max € 276 per Rental Contract)
Bicycle rack (including roof bars)	€ 45/day (max € 276 per Rental Contract)
In case of loss of or theft of bike rack and roof racks	€ 240/day (max € 115.20 per Rental Contract)
Winter package (cleaner, defrost spray)	€ 36.00
Snow tyres	€ 18/day (max € 126 per Rental Contract)

ANNEX 2, Amounts of security deposit and exemptions

CAR CATEGORY		Car's categorisation code (ACRIS)	SEC. DEPOSIT	Exemption/Deductible for own damage and theft
MINI	Mini	MCMR, MCAR, MCAH, MCAE, MDMR, MDAR, MDAH, MDAE,	€ 700	€ 1,000.00

*** Drivers whose driving license has been suspended/canceled due to driving under the influence of alcohol or drugs are excluded.**

CAR CATEGORY		Car's categorisation code (ACRISS)	SEC. DEPOSIT	Exemption/Deductible for own damage and theft
		MTMR, MTAR, MTAH, MTAE		
	Mini Elite	NCMR, NCAR, NCAH, NCAE, NDMR, NDAR, NDAH, NDAE, NTMR, NTAR, NTAH, NTAE	€ 700	€ 1,000.00
ECONOMIC	ECONOMIC	ECMR, ECAR, ECAH, ECAE, EDMR, EDAR, EDAH, EDAE, ETMR, ETAR, ETAH, ETAE	€ 700	€ 1,000.00
	Economic Elite	HBMR, HBAR, HBAH, HBAE, HDMR, HDAR, HDAH, HDAE, HTMR, HTAR, HTAH, HTAE,	€ 700	€ 1,000.00
COMPACT	Compact	CCMR, CCAR, CCAH, CCAE, CDMR, CDAR, CDAH, CDAE, CMMR, CMAR, CMAH, CMAE, CGMR, CGAR, CGAH, CGAE, CWMR, CWAR, CWAH, CWAE, CFMR, CFAR, CFAH, CFAE, CTMR, CTAR, CTAH, CTAE	€ 1,000	€ 1,300.00
	Compact Elite	DCMR, DCAR, DCAH, DCAE, DDMR, DDAR, DDAH, DDAE, DMMR, DMAR, DMAH, DMAE, DGMR, DGAR, DGAH, DGAE, DWMR, DWAR, DWAH, DWAE, DFMR, DFAR, DFAH, DFAE, DTMR, DTAR, DTAH, DTAE	€ 1,000	€ 1,300.00
INTERMEDIATE	Intermediate	ICMR, ICAR, ICAH, ICAE, IDMR, IDAR, IDAH, IDAE, IMMR, IMAR, IMAH, IMAE, IFMR, IFAR, IFAH, IFAE, IVMR, IVAR, IVAH, IVAE, ITMR, ITAR, ITAH, ITAE,	€ 1,000	€ 1,300.00
	Intermediate Elite	JCMR, JCAR, JCAH, JCAE, JDMR, JDAR, JDAH, JDAE, JMMR, JMAR, JMAH, JMAE, JFMR, JFAR, JFAH, JFAE, JVMR, JVAR, JVAH, JVAE, JTMR, JTAR, JTAH, JTAE	€ 1,000	€ 1,300.00

CAR CATEGORY		Car's categorisation code (ACRISS)	SEC. DEPOSIT	Exemption/Deductible for own damage and theft
ROUTER	Router	SCMR, SCAR, SCAH, SCAE, SDMR, SDAR, SDAH, SDAE, SPMR, SPAR, SPAH, SPAE, SGMR, SGAR, SGAH, SGAE, SFMR, SFAR, SFAH, SFAE, SWMR, SWAR, SWAH, SWAE, STMR, STAR, STAH, STAE,	€ 1,000	1.500,00 €
	Router Elite	RCMR, RCAR, RCAH, RCAE, RDMR, RDAR, RDAH, RDAE, RPMR, RPAR, RPAH, RPAE, RGMR, RGAR, RGAH, RGAE, RFMR, RFAR, RFAH, RFAE, RWMR, RWAR, RWAH, RWAE, RTMR, RTAR, RTAH, RTAE	€ 1,000	1.500,00 €
GRAND TOURER	Grand Tourer	FCMR, FCAR, FCAH, FCAE, FDMR, FDAR, FDAH, FDAE, FPMR, FPAR, FPAH, FPAE, FFMR, FFAR, FFAH, FFAE, FVMR, FVAR, FVAH, FVAE, FTMR, FTAR, FTAH, FTAE	1.000 -1.200 €	1.500,00 €
	Grand Tourer Elite	GCMR, GCAR, GCAH, GCAE, GDMR, GDAR, GDAH, GDAE, GPMR, GPAR, GPAH, GPAE, GFMR, GFAR, GFAH, GFAE, GVMR, GVAR, GVAH, GVAE, GTMR, GTAR, GTAH, GTAE	1.500 €	1.500,00 €
BERLINE	Berline	PCMR, PCAR, PCAH, PCAE, PDMR, PDAR, PDAH, PDAE, PPMR, PPAR, PPAH, PPAE, PFMR, PFAR, PFAH, PFAE, PVMR, PVAR, PVAH, PVAE, PTMR, PTAR, PTAH, PTAE	1.500 €	1.500,00 €
	Berline Elite	UCMR, UCAR, UCAH, UCAE, UDMR, UDAR, UDAH, UDAE, UPMR, UPAR, UPAH, UPAE, UFMR, UFAR, UFAH, UFAE, UVMR, UVAR, UVAH, UVAE, UTMR, UTAR, UTAH, UTAE	1.500 €	1.500,00 €

CAR CATEGORY		Car's categorisation code (ACRISS)	SEC. DEPOSIT	Exemption/Deductible for own damage and theft
LUXURY	Luxury	LCMR, LCAR, LCAH, LCAE, LDMM, LDAR, LDAH, LDAE, LFMR, LFAR, LFAH, LFAE, LTMR, LTAR, LTAH, LTAE	1.500 €	1.500,00 €
	Luxury Elite	WCMR, WCAR, WCAH, WCAE, WDMR, WDAR, WDAH, WDAE, WFMR, WFAR, WFAH, WFAE	1.500 €	1.500,00 €
VU Professional Self	SMALL VOLUME (<3 M ³)	X, XE, XF, XFE, XC, XCE	€ 700	€ 1,000.00
	3 M ³	A, AE, AF, AFE, AC, ACE	€ 700	€ 1,000.00
	4 - 7 M ³	V, VE, VF, VFE, VC, VCE	€ 1,000	1.500,00 €
	8 - 10 M ³	B, BE, BF, BFE, BC, BCE	€ 1,000	1.500,00 €
	11 - 13 M ³	P, PE, PF, PFE, PC, PCE	€ 1,100	€ 2,000.00
	14 - 17 M ³	S, SE, SF, SFE, SC, SCE	€ 1,200	€ 2,000.00
	BIG VOLUME (> 17M ³)	W, WH, WHC, WB, WBC, WP, WPC, WX	1.500 €	€ 2,000.00